# **PROGRAMME DETAILS**

### THURSDAY 9<sup>TH</sup> NOVEMBER

| 0730 | Registration Desk Opens   |
|------|---|
| 0800 | Powhiri/Welcoming   |
| 0830 | Morning Tea Break   |
| 0850 | Andrew Tripe – Mayor of Whanganui   |
| 0920 | Mairi, Anne, Kerri & Paul (NZNO)  |
| 1020 | Shelley Nowlan – Chief Nursing and Midwifery Officer Queensland accompanied by Pam Doole:<br>Taking the Lead Creating Great – Cultivating Nursing and Midwifery Leadership  |
| 1100 | Nicola Brown: Lightbulb Moment: What really works?<br>Nicola will describe seven lightbulb moments: themes which people identify as informative or<br>transformational when life, at work and beyond, delivers obstacles.   |
| 1200 | Lunch Break   |
| 1245 | Allison Mooney – <b>Pressing the Right Buttons</b><br>Do you find yourself frustrated by indecisive individuals or annoyed by those who strive for<br>perfection in every situation? Perhaps you work with someone who constantly seeks attention or<br>feel overshadowed by those who speak their mind the loudest. Regardless of the organisation<br>we're in, we all interact with people. The key to transformation lies in respecting and embracing<br>our differences.<br>In this session, you will learn a straightforward and highly effective tool that will revolutionise the<br>way you perceive others. By mastering the art of "Pressing the Right Buttons, ™" you can<br>navigate difficult interpersonal situations with ease. Allie Mooney – (International Professional<br>Award Winning Speaker) approach speaks not only to the mind but also to the heart, offering a<br>comprehensive solution for building positive engaging relationships. |
| 1345 | Gillian & Leona – Health, Quality & Safety Commission NZ: " <b>Healing, Learning and Improving from Harm</b> "  |
| 1430 | Maurice Chamberlain   |
| 1500 | Afternoon Tea Break   |
| 1520 | Kerri-Ann Hughes  |
| 1550 | Bridgit Carver – Department of Corrections  |
| 1620 | End of Day  |
| 1830 | Dinner @ FRANK.   |

#### FRIDAY 10<sup>TH</sup> NOVEMBER

#### 0730 Breakfast

## 0815 Rihi & Cynda: "Supporting & Growing Maori Nurse Leaders the Whanganui Way" ko au te awa ko te awa ko au.

#### 0900 Glenda Brown: "Creating a Great Team" What does it take to create a great team? Leadership skills is what shapes a team, in culture and outcomes. We'll dive into a few different leadership styles before landing on what seems to be the best style for our NZ culture.

- 0930 Anna Blackwell: Leadership in Aged Residential Care
- 1000 Morning Tea Break

#### **1020** Rochelle Robertson: Leading an Empowered Organisation (LEO) The Leading an Empowered Organisation (LEO) program is a leadership program for healthcare professionals, designed by registered nurse and clinical leadership guru, Dr Marie Manthey. The LEO program provides the attendees with practical skills, tips, and a toolbox for which to return to their organisation empowered to lead transformative change.

#### 1100 Linda Hutchings: Upholding Standards

One of the challenges of being a leader is deciding what your standards are. What does good or great performance and/or behaviour actually look like day-to-day in your team? Before we can hold our team members accountable for their performance, we need to be able to clearly articulate our standards. Sounds easy ion theory but in practice not so much! Linda will highlight the hiccups, hassles and horrors... and then examine tactics to do this more effectively.

1200 Lunch Break

#### 1245 Linda Hutchings: Having 'Those Conversations'

When a team members performance and/or behaviour does drop below the line... it's time for one of those conversations. You know the ones... the ones most of us would prefer to delay or avoid entirely! ("... that's the third Saturday they have rung in sick", "oh no another complaint about how rude and difficult they are to work with", grrrrr late again..."). In this session Linda will cover 3 very practical strategies for having those conversations early and more easily.

1345 Rosie Rosewarne: Leading the Generation

#### 1415 Wendy Blair: Nurses Recognition and Response to Unsafe Practice by Their Peers – Implications for Nurse Leaders

1445 Closing of Conference